

Crows Nest Station – Out-of-hours work

April 2022

Out-of-hours work at Crows Nest

As advised in our April 2022 monthly update, on **31 March 2022**, the NSW Government's changes to standard working hours due to COVID-19 will end. This means any work past **1pm on Saturday and any work on Sunday** will be subject to an out-of-hours work approval as is the case for any works currently undertaken past 6pm Monday to Sunday.

A W Edwards has sought approval to continue working its current hours which are inclusive of Saturday and Sunday (**6am to 12 midnight Monday to Friday, 6am to 10pm on Saturday and 7am to 10pm Sunday**). We intend on using these hours up until late December 2022 (subject to approval).

In addition to this, night-time deliveries will continue up to a maximum four nights per week between **10pm and 5am** the following morning until late December 2022.

Feedback

A W Edwards appreciates that you may be affected by some noise coming from the work as well as other project construction activities. The construction team has made every effort to minimise noise and has planned noisy work during standard construction hours where possible. Noise and vibration monitors are installed at multiple locations around the site and ongoing real time monitoring is undertaken to ensure works are within project approval limits.

Respite Offer

A W Edwards understands that work activities impact people differently. To help reduce any inconvenience from continued out-of-hours work, **tailor-made earplugs are being offered** to our closest work-facing neighbours of the site.

These earplugs are individually fitted by a specialist from Earmold Sydney to personally fit each person with their own custom moulded earplugs (we will have gloves, sanitizer and masks available). The fitting process takes approximately 10-15 minutes per person and the personalised ear plugs will be ready within an hour. You can either return one hour later to pick them up or A W Edwards can drop them into your nominated letterbox the following business day.

How to accept this offer

Ear plugs will be fitted by Earmold Sydney specialist, Joanne, on the following dates, times and location:

- **Wednesday 27 April (between 3.30pm and 6.30pm)** at A W Edwards project office - Level 5, 28-32 Clarke Street, Crows Nest
- **Saturday 30 April (between 8am and 11am)** at A W Edwards project office - Level 5, 28-32 Clarke Street, Crows Nest

***Further dates will be available should the above time slots fill.**

- **Please phone Suzanne on 1800 171 386** or email us at crowsnestmetrostation@transport.nsw.gov.au by **12pm Friday 22 April** to book in for a personalised earplug fitting. We will do our best to accommodate your preference. 15-min slots are available and will be allocated as people register. **We will be unable to accommodate any walk-ins.**

What we need from you

You will need to supply proof of residency to qualify for this offer by producing an NSW driver's licence, utility bill, or similar showing your name and address.

- You will need to sign a form acknowledging acceptance of this offer and other relevant information which we will email through to you when you register.

A W Edwards and Sydney Metro will continue to undertake work across its projects in accordance with current NSW Government advice during COVID-19 and will continue to implement measures to protect employees and members of the community.

The Crows Nest Station team recognises that work can be noisy and we thank you for your ongoing patience while we complete this work.



1800 171 386 Community information line open 24 hours



sydneymetro@transport.nsw.gov.au



Sydney Metro City & Southwest, PO Box K659, Haymarket NSW 1240



If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 171 386**